# Errors

# SnmpSvcGetEnterpriseOID error in snmpapi.dll on NT4 SP6a

**NOTE: This is an old article, and probably doesn't apply to modern systems.**

We once had a user report:

> I am trying to install ClipMate 6.2.09 on a Windows NT box and get the message:
>
> The procedure entrypoint SnmpSvcGetEnterpriseOID could not be located in the dynamic link library snmpapi.dll.
>
> ClipMate would not come up.

This turned out to be a problem with NT 4 Service Pack 6a. The solution was to re-apply the SP.  Here are the relevante MSKB articles:

service pack 6a

http://www.microsoft.com/ntserver/terminalserver/downloads/recommended/tsesp6/sp6readme.htm

http://www.microsoft.com/ntserver/nts/downloads/recommended/SP6/allSP6.asp

We thank Jeff Brown for this tech support article.

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